224149

QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME

New Dimension Communications Inc.

d/b/a Fast Phones $1^{st}/2010$ QUARTER / YEAR MONTH: **JAN FEB** MARCH 1062 1075 905 Number of Customer Access Lines 0 0 New Service Applications Held over 30 Days 0 0 0 0 Trouble Reports / Access Line (%) <u>98%</u> <u>95%</u> Customer Out of Service Clearing Times (%) <u>96%</u> New Installs and Re-Installs Completed 90% 89% 87% w/in 5 Days (%) 99% 99% 99% Commitments Fulfilled (%) <u>0</u> <u>107</u> <u>226</u> Number of Lifeline Customers Comments / Explanations: Preparer's Name: Waitle Phone and Email: Connie 1226 @ Comcust

Mail completed form to:

Office of Regulatory Staff

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Columbia, SC 29201

(803) 737-0800

Wirth / Low